



U G A N D A

RATES 2019



E: info@wild-uganda.com | www.wildwaterslodge.com



U G A N D A

RACK RATES 2019

All accommodation rates are per person per night USD

Lemala Camps and Lodges		Seasons		Season dates		PER PERSON SHARING PER DAY	SINGLE ROOM SUPPLEMENT PPPD	GOVT, ROOM LEVY PER DAY NETT
						RACK	RACK	
Tented Lodges	LEMALA WILDWATERS All Inclusive	High		1 Jul - 31 Oct		340	80	2
		Shoulder		20 Dec - 5 Jan		320	0	
		Low		6 Jan - 30 Jun 1 Nov - 19 Dec		300	0	
Tented Camps	KALAGALA FALLS TENTED CAMP accommodation based on Bed and breakfast	High	River View	1 Jul - 31 Oct / 1 Dec - 31 Dec Mar - 31 Mar	150	40	2	
			Garden View		120	40		
		Low	River View	1 Apr - 30 Jun 1 Nov - 30 Nov	130	0		
			Garden View		100	0		
Overland Camps	KALAGALA FALLS OVERLAND CAMP accommodation based on bed only	year round	Adventure tent	1 Mar - 31 Dec	43	0	1 per person	
			Dorm		26	0		
			Camping		14	0		

LEMALA WILDWATERS RACK RATES 2019



ALL INCLUSIVE (USD)	HIGH SEASON	SHOULDER SEASON	LOW SEASON
	1 Jul - 31 Oct	20 Dec - 5 Jan	6 Jan - 30 Jun 1 Nov - 19 Dec
	RACK	RACK	RACK
Per person sharing per day	340	320	300
Single room supplement per day	80	0	0
3rd adult (17yrs and above) sharing Per Person sharing per day	238	224	210
CHILD POLICY			
1st and 2nd child 6 yrs and below	1st & 2nd child sharing with 1 or 2 adults 6 yrs and below (WWL reserve fee USD 15 payable)		
1st child 7 - 15 yrs sharing with 1 or 2 adults	1st child (7-15yrs) sharing with 1 or 2 adults FOC (WWL reserve fee USD 15 payable)		
2nd child 7 - 15 yrs sharing with 1 or 2 adults	2nd child (7-15yrs) sharing with 1 or 2 adults 50% Discount on pppd accommodation rate		
Maximum 3 children 7 - 15yrs sharing own room	2 or 3 children (7-15yrs) sharing own room each 1st and 2nd child 25% Discount on pppd accommodation rate and the 3rd child 50% Discount on pppd accommodation rate		
FURTHER RATE INFORMATION			
Private Guides, Tour Leaders	Guest accommodation available at net 50% discount on the person per day rate (subject to availability) or at Kalagala Falls Tented camp. Room Levy not included		
Driver guides accommodation	Driver/Guide accommodation will be provided FOC (bed only) at Kalagala Falls Overland Camp, subject to availability		
Jan - June USD 15 reserve fee + USD 10 if you wish to swim. An admission fee of USD 10 per person redeemable against food and beverage	US\$ 35		
July - Dec USD 15 reserve fee + USD 50 admission fee which includes lunch of the day + swimming + water	US\$ 65		
Govt. Room Levy (to be added to the per room per day rate)	US\$2 per room		
ADDITIONAL INFORMATION			
ALL INCLUSIVE INCLUSIONS	Return boat transfers to the island, welcome juice on arrival, entry fees to Wildwaters Reserve, Pre breakfast tea, coffee, drinking chocolate, full english breakfast, 2 course Lunch a la carte, 5 course Dinner a la carte and house drinks including beers, wines, spirits, soft drinks, juices and water		
ALL INCLUSIVE EXCLUSIONS	Room Levy, road transfers, champagne, premium brand spirits and wines, flying doctors/medical evacuation insurance, flights and taxes, gratuities, tips, items of a personal nature.		
ALL INCLUSIVE INCLUDES	All house alcoholic and non alcoholic drinks		
CLOSING DATES	LEMALA WILDWATERS IS OPEN ALL YEAR ROUND		
NEAREST AIRSTrip	Jinja. But please note the island has its own helicopter pad so you can fly directly to the island		
CHILD POLICY	All children stay at their parents' own risk. We have no nanny services available.		
MEDICAL EVACUATION COVER	Not included		
SPECIAL OFFERS AND SADC RATES	Please refer to our SADC Resident rates and our Specials PDF		
ON LINE AVAILABILITY	http://www.wildwaterslodge.com/live-availability		
	E: info@wild-uganda.com www.wildwaterslodge.com		

Should any 3rd party suppliers increase rates including government levies and taxes, we reserve the right to adjust our rates accordingly

KALAGALA FALLS TENTED CAMP

RACK RATES 2019



BED AND BREAKFAST ONLY (USD)		HIGH SEASON	SHOULDER SEASON	LOW SEASON
		1 Jul - 31 Oct / 1 Dec - 31 Dec Mar - 31 Mar	0	1 Apr - 30 Jun 1 Nov - 30 Nov
		RACK	RACK	RACK
Per person sharing per day	River View	150	0	130
	Garden View	120	0	100
Single room supplement per day	River View	40	0	0
	Garden View	40	0	0
Meals	Lunch	21	0	21
	Dinner	36	0	36
Per person sharing per day Half Board (Dinner, Bed, Breakfast)	River View	186	0	166
	Garden View	156	0	136
Per person sharing per day Full Board (Lunch, Dinner, Bed, Breakfast)	River View	207	0	187
	Garden View	177	0	157

CHILD POLICY

1 child 6 yrs and below	1 child sharing with 1 or 2 adults under 6 yrs FOC
1 child 7 - 15 yrs sharing with 1 or 2 adults	1 child (7-15 yrs) sharing with 1 or 2 adults FOC (bed only)
2nd child 7 - 15 yrs sharing with 1 or 2 adults	2nd child sharing with 1 or 2 adults 50% Discount on pppd accommodation rate
Maximum 3 children 7 - 15 yrs sharing own room	2 or 3 children (7-15 yrs) sharing own room each 1st and 2nd child 25% Discount on pppd accommodation rate and the 3rd child 50% Discount on pppd accommodation rate

FURTHER RATE INFORMATION

Private Guides, Tour Leaders	Guest accommodation available at net 50% discount on the person per day rate. Room Levy not included
Driver guides accommodation	Driver/Guide accommodation will be provided FOC (bed only) at Kalagala Falls Overland Camp, subject to availability
Kalagala Memberships	Daily, Weekly, Monthly, Quarterly, half and full year memberships will be available and full information, rates and membership benefits will be available shortly before opening
Govt. Room Levy (to be added to the per room per day rate)	US\$2 per room

ADDITIONAL INFORMATION

CLOSING DATES	KALAGALA FALLS TENTED CAMP IS OPEN ALL YEAR ROUND
NEAREST AIRSTRIPE	Jinja.
CHILD POLICY	All children stay at their parents' own risk. We have no nanny services available.
MEDICAL EVACUATION COVER	Not included
SPECIAL OFFERS AND SADC RATES	Please refer to our SADC Resident rates and our Specials PDF

Should any 3rd party suppliers increase rates including government levies and taxes, we reserve the right to adjust our rates accordingly

KALAGALA FALLS OVERLAND CAMP

RACK/PARTNER RATES 2019



USD Bed only	Room type	Year Round
		1 Mar - 31 Dec
RACK		
Per person sharing per day	Adventure tent	43
	Dorm	26
	Camping	14
Single room supplement per day	Adventure tent	0
	Dorm	0
	Camping	0
3rd adult (17yrs and above) sharing Per Person sharing per day	Adventure tent	n/a
	Dorm	n/a
	Camping	n/a

FURTHER RATE INFORMATION

Truck drivers and tour leaders on overland trucks	Will be accommodated FOC bed only in overland camp. Room type subject to availability
Driver guides accommodation	Driver/Guide accommodation will be provided FOC (bed only) at Kalagala Falls Overland Camp, subject to availability
Kalagala Memberships	Daily, Weekly, Monthly, Quarterly, half and full year memberships will be available and full information, rates and membership benefits will be available shortly before opening
Govt. Room Levy (to be added to the per room per day rate)	US\$1 per person

ADDITIONAL INFORMATION

CLOSING DATES	KALAGALA FALLS OVERLAND CAMP IS OPEN ALL YEAR ROUND
NEAREST AIRSTrip	Jinja.
CHILD POLICY	All children stay at their parents' own risk. We have no nanny services available.
MEDICAL EVACUATION COVER	Not included
SPECIAL OFFERS AND SADC RATES	Please refer to our SADC Resident rates and our Specials PDF

Should any 3rd party suppliers increase rates including government levies and taxes, we reserve the right to adjust our rates accordingly

Uganda TRANSFER RATES 2019



All transfers are Net, one way and subject to change

ENTEBBE TO: NETT RATES 2019 (USD PER VEHICLE)		MAX 4 pax
WILDWATERS LODGE		120
KALAGALA FALLS TENTED CAMP		120
KALAGALA FALLS OVERLAND CAMP		120
KAMPALA TO: NETT RATES 2019 (USD PER VEHICLE)		MAX 4 pax
WILDWATERS LODGE		95
KALAGALA FALLS TENTED CAMP		95
KALAGALA FALLS OVERLAND CAMP		95
JINJA TO: NETT RATES 2019 (USD PER VEHICLE)		MAX 4 pax
WILDWATERS LODGE		50
KALAGALA FALLS TENTED CAMP		50
KALAGALA FALLS OVERLAND CAMP		50

Transfers will be affected by time of pick ups to see whether vehicles can get to and back from destinations on same day
otherwise additional charges may be applicable

TERMS AND CONDITIONS

CONFIDENTIALITY

All terms and conditions of this contract cannot be posted, published or made available to 3rd party internet sites, corporate travel conferences or incentive groups. Distribution or exposure of Net Tour Rates will allow the Hotel/s, Lodge/s, Mobile and Tented Camp/s to immediately terminate the agreement.

ALTERNATIVE ACCOMMODATION

In the case of a confirmed booking being re-routed for whatever reason we will endeavor to move guests to an equivalent level property subject to availability and with prior agreement with the operator/agent

CHILD POLICY

Children under 6 years staying at Lemala properties do so at the sole responsibility of their parents and camping, concession, park fees and TDL may be applicable so please refer to your rate sheet. Terms and conditions may apply.

RESERVATIONS AND PAYMENT TERMS

On checking for availability the following procedures must be followed:-

- 1 All requests must be put in writing via email followed by a voucher
- 2 Provisional bookings made via email will be released automatically within 14 days with no notification or follow up from ourselves unless a deposit has been received.
- 3 When confirming a booking please put it in writing and state the reservation number you are confirming followed by a voucher (scan copy is fine)
- 4 A booking will only be considered 100% confirmed when a service voucher has been given which is after full payment has been received or as per our credit terms with you
- 5 Unless otherwise agreed, to guarantee a booking we require a 25% deposit and balance received 45 days prior to guest arrival
- 6 Any amendments or cancellations will be required in writing via email followed by a voucher. If there is a reduced amendment (ie reduction in rooms, pax or no of nights) to a booking that falls within the cancellation period - if this amendment results in a reduction of revenue of the original booking by 25% or more then cancellation terms and conditions will be applied.
- 7 In the event of any increase in VAT, Training Levy, Service charge, adverse cost, exchange rate, hotel tax, camping fees, concession fees, conservation or park fees we reserve the right to adjust the contracts accordingly with immediate effect giving as much notice as is possible
- 8 Lemala camps and associate companies may at its discretion not honor a booking if full payment in advance has not been received with no prior agreement in place

BLOCK BOOKINGS

- 1 Block bookings are to be made in writing with full information on a spread sheet confirming dates of arrival and departure, no of nights, basis the booking is being made on ie FB or GP, how many singles, doubles or twins and group name
- 2 Release period for blocks in Low season is 60 days, Shoulder Season 90 days and in High Season 120 days. A monthly update of sales is to be forwarded 30 days prior to your release period
- 3 A rooming list is then required at 60 days, 90 days and 120 days according to the season
- 4 A 25% deposit is required at 60 days, 90 days and 120 days (depending on the season) with balance payable 45 days prior to arrival unless alternative payment terms have been agreed upon
- 5 Management reserves the right to cancel block bookings at any time due to non payment at release dates, poor sales, mis-use or false information

PAYMENTS

Payments should be paid to WILDWATERS LODGE UGANDA, Orient Bank Limited, Orient Plaza Kampala, Swift Code: ORINUGKA

Account Number: 21958002010101 – UGX or 21958002020501 – USD,

All last minute bookings must be made in full unless a prior arrangement has been made. Cheques and bank transfers and credit card payments (VISA and Mastercard only, surcharge applicable) accepted. Please NOTE all bank charges are the clients/agents responsibility and the full amount should be received otherwise a balance will be shown in the statement as outstanding

CANCELLATIONS

In the event of cancellation the following terms are applicable:-

- 1 Between 89 and 60 days prior to arrival stay - loss of 25% deposit
- 2 Between 59 and 30 days, 50% of the total cost will be charged
- 3 29 days and less 100% of the invoice is charged
- 4 Lemala Camps and Lodges understands guests amending down in numbers, pax or room nights and thus classed as an amendment and not a cancellation it should be noted if the reduced amendment (ie reduction in rooms, pax or no of nights) falls within the cancellation period and the amendment results in a reduction of revenue of the original booking by 25% or more then cancellation terms and conditions will be applied.

TOUR LEADERS/PRIVATE GUIDES/BONAFIDE TRAVEL AGENTS AND OPERATORS

Please contact the following for each bonafide request for reduced Agent rates giving full information of Name, Designation, Agent Name, Dates and no of nights to: veronica@tourvesteastafrika.com

INSURANCES AND OTHERS

All guests must have a comprehensive medical and travel insurance when travelling with our company, affiliates or associate companies. The insurance should cover them for medical/emergency evacuation/baggage loss/flight delay/repatriation/ changes to trip due to circumstances out of our control/ 3rd party amendments or cancellation/change of itinerary/cancellation of safari/theft and other events that might incur a cost being raised which will be deemed to be payable in full in advance if such a case should arise

CURRENCY

All rates are in American United States Dollars (USD / US\$ / \$) unless otherwise indicated

DISPUTES

Any disputes about reservations, payments or complaints about quality of service should be made in writing/email to ourselves whilst guests are still in house so that we may rectify the problem or thereafter within 14 days of departure to allow us to assist in solving the issue. These conditions apply to all associate and affiliate companies (referred to by their Lodge/Hotel/Tented Camp/Mobile camp name or Transport and ground handling associate).

CHANGES IN RATES

Grumeti Expeditions/Lemala Camps and Lodges and any other associate companies or partners wish to maintain agreed rates, but reserve the right to change the rates and terms at any time due to circumstances out of their control (such as camping/concession/conservancy/conservation fee or any form of other tax increases). Any increase in rates beyond our control will be re invoiced

ARRIVALS AND DEPARTURES

Arrivals and departures are referred to Check in 1300 mid day and Check out 1100 am

SIGNED ON BEHALF OF GRUMETI EXPEDITIONS (T)
LTD / LEMALA CAMPS AND LODGES / TOURVEST
EAST AFRICA

Name _____

Date _____

Signature _____

SIGNED ON BEHALF OF
(company name)

Name _____

Date _____

Signature _____



Lemala Wildwaters 2019 Stay Pay specials

Stay 3 Pay 2 | Stay 6 Pay 4
Its as easy as 1, 2, Free

Terms and Conditions

*Valid year round

* FOC night is always every 3rd night

NOTE: The compulsory Green Fee charge of USD 15 per person, which is a contribution to the Forestry Association to preserve the natural forests in this area is payable on the FOC night as is the government room tax of USD 2 per room

Lemala Wildwaters Lodge redefining luxury accommodation in Uganda

issued 13 June 2018



KALAGALA ISLAND, RIVER NILE

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LEMALA
WILDWATERS



Lemala Wildwaters 2019 HONEYMOON Specials



Terms and conditions

- * Valid for a minimum 2 night stay
- * Valid year round
- * Bride enjoys a 50% discount on every night's stay
- * Private poolside dinner (weather permitting)
- * Sparkling wine with dinner
- * Honeymoon style daily room turndown
- * Honeymoon Special is a stand alone special and not combinable

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Lemala Wildwaters Experiences 2019



Fishing from the island (\$15 per rod hire per 2 hrs)



Whitewater Rafting - Half Day - \$125pp - Full Day - \$140pp



Horse Riding (\$60 - 2 hr per pax)



Sit on Kayaks/Stand Up Paddle Board (\$75pp min. 2 pax)



Source of the Nile cruise (\$20pp)



Quad Biking (\$85 - 2 hr per pax)



Nile lunch cruise (\$30pp)



Kayaking - Half Day - \$95pp (Min 2 Pax) - Full Day -\$125pp



Wildwaters Spa Treatments

Additional experiences coming soon

watch this space.....

issued 13 june 2018

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Lemala Wildwaters Experiences 2019

Fishing from the island (\$15 per rod hire per 2 hrs)

Enjoy some light fishing in the rapids that surround the island. A very relaxed affair that sometimes brings in some great sized surprises

Horse Riding (\$60 - 2 hr per pax) Additional nett cost \$90 per 6 seater vehicle return transfer cost applicable

Short safaris range from 1 - 3hrs rides and are available 7 days a week starting from 10am and 2pm. Bookings are essential. Enjoy a leisurely ride through villages and farm land along the River Nile on great horses.

Source of The Nile cruise (\$20pp) - Cruise leaves with a minimum of 3 pax so please check availability - Additional nett cost of \$90 per 6 seater vehicle return transfer cost applicable

Watch the sun as it settles over the shores of Lake Victoria and the River Nile ! The excursion includes 1 sundowner drink. Start on Lake Victoria motor on by and enjoy the sites of the 1st Harbour ever built, continue through to the Source of the Nile.

Nile lunch cruise (\$30pp) - Cruise leaves with a minimum of 5 pax so please check availability - Additional nett cost of \$90 per 6 seater vehicle return transfer cost applicable

Enjoy a delicious buffet lunch whilst cruising around the first few kilometers of the Nile. Simply sit back, relax and enjoy the African sun. The team on board will keep the food flowing which consists of a selection of dips, starters, cold meats and an array of salads and desserts. The trip operates from 1230 - 1430. Cash bar available

Wildwaters Spa Treatments

Wild De-Stress - Head, Shoulder and Foot massage. Deeply relaxing, clears stress and improves circulation. No need to undress (30 mins) - UGX 40,000

Island Massage - 1/2 Body Back massage (30 mins) - UGX 30,000

Soothing Back - 1/2 Body Back massage using aromatherapy oils. (30 mins) - UGX 45,000

Adrift Whitewater Rafting - Half Day - \$125pp - Full Day - \$140pp - Free pick up and drop off from Wildwaters Lodge included

Experience the Nile River's sheer power and beauty. Adrift has an unparalleled safety record that is both unrivalled and admired for over 28 years in operation. Over 58,000 customers have safely rafted the Nile with Adrift including Prince William, Ginger Spice, Mikka Hakkanen, Ewan McGregor and Charlie Boorman to name just a few. refer to rate sheet for full details and terms and conditions

Sit on top Kayaks/Stand Up Paddle Board (\$75pp min. 2 pax)

Take a relaxing Kayak Sundowner Cruise or use a Stand up Paddle Board amongst the jungle and tropical islands on a flat water section of the famous White Nile. This slow paced activity is suitable for a variety of ages and no prior paddling experience is needed. Our guide will entertain you with local stories and share his knowledge of the wildlife found in this paradise. Sundowner drinks included refer to rate sheet for full details and terms and conditions

Quad Biking (\$85 - 2 hr per pax) Additional nett cost \$90 per 6 seater vehicle return transfer cost applicable

All Terrain Adventures provide 1 - 3 hr rides, 7 days a week offering ride-yourself, guided safaris 'off the beaten tracks and into the warm heart of Uganda', taking you to places that many visitors never get to see

Kayaking - Half Day - \$95pp (Min 2 Pax) - Full Day -\$125pp. Single Supplement \$25

Warm water, sunshine, tropical islands and the perfect introductory rapids makes the Nile the perfect place to learn how to white-water kayak. The day is designed to teach the skills you need to run a fun white water section on your first day. One of our highly qualified guides will be with you every step of the way. This is our most popular option – another tick on the worldwide bucket list.

Wildwaters Spa Treatments

Signature Massage - Full Body massage, including Feet, Head and hands. (50 mins) - UGX 60,000

Senses Massage - Full Bodymassage, including Feet, Head and hands. Using aromatherapy oils (50 mins to 1 hour) - UGX 70,000

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